

THE REMEMBRANCE OF A FAMILY MATRIARCH



It was with deep and profound sadness that Robert H. Jones, CEO and Chairman of Triple J Enterprises, Inc. and his family, announced the passing of his beloved wife Margaret Ann Jones on June 27, 2019. We will forever remember her always working for charitable causes, a woman who was passionate about others, a devout woman of faith, and someone who leaves behind a legacy, not just in philanthropic work but in the example she set for her family, employees, organizations she was involved with and the island community that will miss her warm smile and compassion. On July 12, the employees of Triple J Enterprises united in yellow as one family in remembrance of Margaret Ann Jones.

Customers First TRIPLE J GUAM MOTORS

FORD EMPLOYEES IN GUAM ARE STRENGTHENING COMMUNITIES DURING FOR GLOBAL CARING MONTH



Thousands of Ford employees around the world participated in community service projects during September to make people's lives better as part of Ford Global Caring Month. As part of this global effort, Triple J Ford took part in volunteer service activities between September 14th through September 28thand presented a \$15,000 check to the Micronesian Conservation Coalition Saturday, September 28th.

The Micronesian Conservation Coalition (MCC) is a 501(c)3 nonprofit, founded in 2015, with a goal to conserve island habitats and species throughout Micronesia by reinforcing community connections to the true value of these ecosystems, while respecting and preserving unique cultures and their natural resources and a mission, "to respect and sustain the island resources and cultures of Micronesia." Their desire is to cultivate a community that is aware and engaged in conservation efforts in Micronesia.

The funds donated will be used to launch the Village Ripple Effect - a campaign to Protect the Earth and Ocean in the underserved village of Agat. As part of the official launch of their partnership, a team of Triple J and MCC volunteers took part in Bus Stop clean ups and marine themed drawings on key bus stops in the village of Agat. The village of Agat is a coastal area, and has a diverse and at-risk community, with a large underwater dump in its bay and visual trash on its land. The purpose of this volunteer project is to support the overall goal to see a decline in litter and trash in the village of Agat by creating awareness and pride in protecting one village at a time.

Triple J's "Customers First" commitment extends to their community involvement. Hand in hand with their business expansion and success, they have for thirty-five years strived to improve lives and build better communities through their philanthropic contributions, financially and voluntarily with time and personal involvement, to various nonprofit causes as well as to individuals. This project is yet another way the company can give their time meaningfully to the community they serve.

"Triple J Enterprises, Inc. celebrated 35 years on September 14, 2019 - the theme of our corporate anniversary is "35 Years of Passion for Our People and Our Products", so we are excited for our entire group of companies to be involved in Ford's Global Month of Caring this year." said Jay Jones, Senior Vice President of Triple J.

Ford Global Caring Month is the signature annual event of the Ford Volunteer Corps. Since its launch in 2005 by Executive Chairman Bill Ford, Ford Volunteer Corps members have contributed more than 1.5 million hours of community service in 50 countries, representing more than \$40 million of in-kind community investments. During September, the Ford Volunteer Corps will tackle hundreds of projects in cities, towns and villages on six continents. Ford Fund is contributing more than \$675,000 in grants to purchase tools and supplies for many of the global projects.



GUAM MOTORS

TRIPLE J LAUNCHES ALL NEW 2020 MAZDA3



On Wednesday, August 28th, Triple J Auto Group unveiled the all-new 2020 Mazda3 to the Guam market at a special VIP launch event held in their main showroom in Upper Tumon.



Jay Jones, Senior Vice President of Triple J highlighted that this year marks the 20thyear partnership of Triple J and Mazda, and went on to say, "we are honored to introduce the all-new Mazda3. This is the start of a new era for the brand. We want guests of this event to be the first in Guam to witness this new driving pleasure."

Prior to the unveiling of the vehicle, Hiroshi Yoshida, General Manager, Market Operations Dept. No. 2, Global Sales & Marketing Division, delivered special remarks on behalf of Mazda Motor Corporation, "At Mazda we love cars. We want our products to help people live more fulfilling and vibrant lives. We also want customers to feel a strong bond with our brand. That is the foundation of our corporate vision. In Guam, one of the most important markets in Pacific Islands, which has a deep understanding of Mazda's

brand strategy and the local culture here, I am confident the New Mazda3 will further strengthen the special bond between Mazda and car lovers in Guam through the car-ownership experience and take Mazda brand into the new era."

Since 2012, Mazda has introduced nine models featuring SKYACTIV Technology and KODO design into global markets. This has resulted in steady sales growth at approximately 50,000 units per year. In order to sustain Mazda's growth, in 2017 they announced their long-term vision for the technology development, Sustainable Zoom-Zoom 2030. In light of the rapid changes taking place in the global automotive industry, they have taken on the challenge of solving problems facing the earth, society and people through driving pleasure, the fundamental appeal of the automobile.



In particular, there is one model which has delivered driving pleasure to a great number of Mazda customers around the world. That is Mazda3.

Mazda3 has been Mazda's highest achiever with sales of over 6 million units in 130 countries and regions since the launch of the 1st-generation model in 2003. Mazda3 has played a leading role not only in driving their business growth worldwide but in strengthening bonds between customers and the Mazda brand.

In design, Mazda continues to explore the essence of Japanese aesthetic sensibilities, pursuing a uniquely elegant and sophisticated style that raises car design to the level of art. Mazda's new-generation design vision models, Mazda RX-Vision and Mazda Vision Coupe won a number of prestigious design awards, showing that Mazda's new design direction is being well received. Based on these two models, the all-new Mazda3 sedan and hatchback have very distinct personalities.

The latest SKYACTIV Technologies based on Mazda's human-centered development philosophy are incorporated into the all-new Mazda's SKYACTIV-Vehicle Architecture was developed to maximize the human body's inherent ability to balance itself. It offers more comfortable and less tiring driving and enables all occupants to respond quickly to environmental changes, while the latest SKYACTIV engines provide responsive driving in any situation.



TRIPLE J RESTAURANT GROUP OPENS RED LOBSTER GUAM



Red Lobster[®], the leading seafood casual dining restaurant with over 700 locations, opened the doors to its first restaurant in Guam on Monday, July 1, 2019. The restaurant, which occupies over 5,000 square feet in the Tumon Sands Plaza, has a seating capacity of 180 and features a cozy, family-friendly atmosphere, private dining room and a contemporary bar.

"This is an exciting time for our group of companies. We bring the island a seafood experience that you won't find anywhere else, with the highest standards of quality, service and great taste," said Jeff Jones, President & COO for Triple J Enterprises, Inc.

Triple J Restaurant Group, a division of Triple J Enterprises, Inc., is the brand franchise operator in Guam, and is committed and proud to include Red Lobster® in the group's diverse portfolio. The group also manages and operates Outback Steakhouse in Guam, and Bubba Gump Shrimp Co., Surf Club, Tony Roma's, Capricciosa, Great Harvest Bread Co. and Truong's Vietnamese Restaurant in Saipan.

"This opening has been a long time coming. We started discussions over two years ago and are very proud of this restaurant and the Triple J Group who have brought the brand to life," said Jarrett Whitlow, Senior Director, International Operations, Red Lobster.

"It is so important for us to work with partners that share and live out our core values. We're a brand with a conscience and working with the Triple J group is something we feel really good about. We look forward to watching this restaurant become a local and tourist favorite," added Catherine Souders, Director, International Operations, Asia Red Lobster.

Red Lobster's vision is to be where the world goes for seafood, now and for generations. To achieve this vision, the company is seizing opportunities to continue to grow, both domestically in the U.S. and internationally. Since becoming an independent company in 2014, Red Lobster has been growing its international footprint. The company now has restaurants in Puerto Rico, the Middle East, Mexico, Ecuador, Japan, Malaysia, China and Philippines. Red Lobster on Guam marks the 749th opening of Red Lobster restaurants worldwide.

Red Lobster is known for its fresh, high quality seafood, including live Maine lobsters, wild-caught crab and wide variety of shrimp preparations as well as its iconic Cheddar Bay Biscuits[®]. Unique to Guam menu items include Shrimp Kelaguen and local craft beer.



TOP SALES - 3RD QUARTER 2019



Left to Right: Tim Hall, Antonio Castenada, Jimmy Casem, Mark Estrada & Christian Cortez

Ford-Mazda Showroom Tim Hall

Honda-Kia Showroom

Christian Cortez Mark Estrada Jimmy Casem Antonio Castenada



TOP GUN WINNERS - 2ND QUARTER 2019



Left to Right: Ken Ray Paulino, Group Operations Manager, Triple J Auto Group, Rodney Alcoran, Lloyd Macapagal & Mary Salas



Top Service Advisor - Mary Salas Top Parts Consultant - Lloyd Macapagal Top Service Technician - Rodney Alcoran

GUAM HIGHLIGHTS

FORD MONSOON MTB SERIES



Triple J hosted the Triple J Built Ford Tough Monsoon MTB Series at the Guam International Raceway Park. The event consisted of 2 race days on September 15 & 22. Mountain bike enthusiasts came out for a race through challenging terrain that tested their endurance and strength. Just like our Ford trucks, these competitors are BUILT FORD TOUGH! Congratulations to all our winners and thank you to the mountain bike community who make this sport great!



Customers <u>Fir</u>st

RIPLE J

TRIPLE J FIVE STAR WINS INTEGRITY AWARD

The *Certified Angus Beef®* brand recognized leaders in product quality, marketing and sales at its annual conference, held in Asheville, N.C., on Sept. 23-25, where partners explored merchandising and marketing solutions to satisfy growing demand for great-tasting beef. Triple J Five Star Wholesale Foods won a "Commitment to Integrity" award in the "Corporately Owned Specialty Meat Company" category. Jim Herbert, General Manager, Triple J Five Star Wholesale Foods, was present to receive the award at the conference. Congratulations Triple J Five Star!

SAIPAN HIGHLIGHTS

Customers <u>Fi</u>rst

TRIPLE J PAYLESS FIX CHURCH ROOF



As part of Triple J Saipan's commitment and dedication to the philosophy of "Customer's First", \$3,000 worth of labor, equipment rental and materials were donated to fix the Typhoon Yutu-damaged roof of Saipan Community Church.

"For months after super typhoon Yutu, I passed by the Saipan Community Church and saw the roof section missing during pouring rain. One day, a few weeks ago, I saw a representative of the church there and stopped in to see if there was a repair plan and found that they did not have anything scheduled," Robert H. Jones said. He sent a Triple J construction team to help repair the church. "Over the years, Triple J has stepped in to help the community when we can," Jones said. "This is just a continuation of our contribution policy. We hope it serves the church well."

Church board chairman Tim Brausell said Triple J "saw a need and offered to help. We are very grateful for their efforts which have helped to keep our members, visitors, parents, students and teachers dry and safe."

Saipan Community School principal Amanda Dunn said the church and the school have been raising funds to help meet the required share for a Federal Emergency Management Agency grant. "However, we do not know when the FEME funds will be available. We are appreciative of FEMA's cooperation and efforts, but as you know, the rainy season doesn't wait for funding," Dunn said. She thanked Robert Jones and Triple J for their quick action and for donating their time, manpower and materials.



TRIPLE J JOINS INTERNATIONAL COASTAL CLEANUP



On Saturday, September 21, Triple J Saipan Inc. and a team of volunteer employees supported the International Coastal Cleanup hosed by Division of Coastal Resources Management and the Bureau of Environmental and Coastal Quality. The team of employees started at the south end of Laly 4 Beach, picked up plastic and other debris along the beach and finished beach front of Lino Olopai's property.

"September 2019 honors our 35-year anniversary commitment to delivering on our promise of putting our customer's first – a commitment we strive to meet daily at all establishments. We are happy to share in the opportunity to work with DCRM/BECQ for a second year in a row preserving our island's culture through efforts as such to keep our island clean and beautiful. It was a perfect morning for a beach cleanup and an employee volunteer luncheon thereafter," said Frank Ada, director of Human Resources, Triple J Saipan. Inc.

SAIPAN HIGHLIGHTS

Customers <u>Fir</u>st

RIPLE J

ISLAND SUMMER AUTO-FEST



Triple J Motors joined in on the fun for the 5th Annual Island Summer Auto-Fest that was hosted by car enthusiast James Fleming in Saipan. The event is open to the public and individuals who have customized their cars are free to join and be a part of the show to enlighten spectators of their design, inspiration, and customizations.

TRIPLE J SAIPAN SUPPORTS CNMI SOCCER



Triple J Motors Saipan marked its sixth year of partnership with Northern Mariana Islands Football Association to help NMIFA reach out to the community to further promote the sport. TJM donated a brand new 2019 Hyundai Kona to NMIFA president Jerry Tan and technical director Michiteru Mita in the presence of Triple J executives and other NMIFA officials at the NMI Soccer Training Center in Koblerville.

SAIPAN HIGHLIGHTS

HERTZ SAIPAN AWARDS

1ST QUARTER AWARDS



Hertz Saipan celebrated is 1st quarter staff meeting on May 10, 2019 at the Bubba Gump room, Bubba Gump Shrimp Co. Employee of the Quarter and Perfect Attendance recipient was Carl Deco.

2ND QUARTER AWARDS



Customers <u>Fir</u>st

RIPLE J

Hertz Saipan held their 2nd Quarter staff meeting on July 25 and was graced with the presence of Hertz Guam GM, Michael Perrin.



Employee of the Quarter: Ana Magofna



Perfect Attendance: Ana Magofna, Carl Jongil and Alma Kapileo



Certificate of Appreciation: Mary Indalecio Elchico

After 12 years of being with Hertz, Mary set path to advance her teaching career in the US Mainland. Mary was employed with Hertz full time while obtaining her Bachelors degree in education and transitioned to part time as she taught at the CNMI Public School System as a classroom teacher in elementary school.



MAJURO HIGHLIGHTS

CANVASBACK DIABETIC WELLNESS GROUP VISITS PACIFIC BASIN PAYLESS



Canvasback Missions started their Wellness Center in Majuro in conjunction with the Ministry of Health in 2005 in response to the increasing incidents of diabetes and other non-communicable diseases. In the island nation that is Majuro, where 75 percent of adults over the ago of 50 have diabetes, the Wellness Center works with local organizations, government, and individuals to reach populations throughout the Marshall islands. On August 30, 2019, the group visited for a in-store demo of low-cost healthy foods for awareness and assistance in reducing the prevalence of diabetes in Majuro.



HR CORNER

HR HOURS: MONDAY - FRIDAY: 8:30AM - 5:00PM • SATURDAY: 9:00AM - 12:00PM OPEN FOR LUNCH FOR YOUR CONVENIENCE!

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